



Iowa Protection & Advocacy Services, Inc.  
950 Office Park Road, Suite 221  
West Des Moines, IA 50265  
515-278-2502

## Iowa Protection and Advocacy Services Traumatic Brain Injury Program



Outreach Program for  
Individuals and Families  
Living with Traumatic Brain  
Injury (PATBI) Service

*Advocating for the abilities  
of people with disabilities*

For more information call or write:

Iowa Protection and Advocacy  
Traumatic Brain Injury Outreach  
Program (PATBI)

515-278-2502

1-800-779-2502

515-278-0571 (TTY)

1-866-483-3342 (Toll-Free TTY)

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## Why PATBI Exists

- The Federal Government recognized Traumatic Brain Injury in 1996 as an underserved and unrecognized disability group. Through this recognition authorization was given to Health Resources and Services Administration (HRSA) and Child Health Bureau to provide state grants. These grants were created to provide access and improve supports, programs, informational networks, and access to health services for individuals and their families living with brain injury.
- The Children's Health Act of 2000 reauthorized this program and helped establish the outreach program to persons and families living with traumatic brain injury. Iowa Protection and Advocacy Traumatic Brain Injury Outreach program was created in late 2003 and focuses on individuals living with TBI dealing with possible discrimination.
- The Iowa Protection and Advocacy Traumatic Brain Injury Outreach Program will identify individuals diagnosed with TBI who are inappropriately placed within Iowa facilities. Through monitoring of facilities that serve persons living with developmental disabilities, mental illness, and mental retardation, the PATBI program will determine if placement in these facilities is inappropriate. If a person living with TBI is identified, the PATBI information will be provided to the individual and assistance will be provided if the individual desires the help.

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## What PATBI Provides

- Provides a clear understanding of your rights as an individual residing in Iowa living with a TBI/disability.
- Provides outreach, information and referral services on TBI-related issues to eligible individuals and their families who are seeking PATBI assistance.
- Provides education, training, awareness, and outreach to individuals, facilities, and collaborating entities/groups that are both public and private regarding the PATBI program.
- Provides timely and professional follow-up to all contacts made by individuals, families, or others who call regarding the PATBI program.
- Respects each individual's values and cultural differences.
- Provides confidential consultation on eligible complaints regarding discrimination, abuse, or other issues regarding civil rights.
- Provides advocacy services to individuals living with TBI to receive appropriate services and supports within their own communities.

The PATBI program investigates complaints and informs people about their civil rights and ways to enforce those rights.

## Is there a cost?

All Iowa P & A services are free. Issues must relate to the disability or mental illness.



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*"A federally-funded program to defend and promote the human and legal rights of Iowans who have disabilities and mental illnesses."  
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